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Before the  
**FEDERAL COMMUNICATIONS COMMISSION**  
Washington, DC 20554

In the Matter of )  
 )  
**WRPX, INC.** )  
 )  
FM Translator Station **W279DD** )  
Hudson, WI )

**Facility ID No. 141819**

**RECEIVED - FCC**

**DEC 27 2017**

*Federal Communications Commission  
Bureau/Office*

To: Chief, Audio Division, Media Bureau

**REPLY TO RESPONSE TO INTERFERENCE COMPLAINT**

1. Stewards of Sound, Inc. (“Stewards”) submitted a complaint on August 24, 2017, against WRPX, Inc. (“WRPX”) based on co-channel interference caused by WPRX’s FM Translator Station W279DD, Hudson, WI, to reception by regular listeners of Stewards’ primary station WWIB, Facility ID 63428, Hallie, WI. WRPX filed a “Response to Interference Complaint” on November 13, 2017. Stewards hereby replies to WRPX’s Response.<sup>1</sup>

2. WRPX stated in its Response that the matter should be closed, because “all outstanding complaints have been satisfied.” That is not the case, however. Stewards re-contacted and received responses from all 9 of the listeners contacted by WRPX.<sup>2</sup> Every one of them stated in writing that he or she did not consider the reception problem to be resolved.

3. WRPX’s conclusions were supported by a statement from an individual who did not personally talk to the listeners. Stewards is relying on statements handwritten and signed by the listeners themselves, copies of which are attached to this pleading. It is submitted that

<sup>1</sup> On November 30, 2017, Stewards submitted a letter indicating that it was investigating the individual listener reports in WPRX’s Response and that time would be needed to complete the investigation.

<sup>2</sup> WRPX stated that it was unable to contact a 10th listener. Stewards has also not heard further from that listener.

Stewards' evidence is far more persuasive and should be relied on by the Commission to establish that as far as the listeners themselves are concerned, interference to regular reception is still occurring.

4. Before continuing the discussion about individual listeners, Stewards would like to address two points highlighted by WRPX in its Response. One relates to the service that W279DD provides through "revitalizing" an AM radio station and the local program content that the AM station provides to the public. Stewards does not quarrel with the benefits of FM translators repeating AM signals; indeed Stewards itself operates an FM translator to repeat its own AM station WOGO. However, program content is not relevant to the rule prohibiting interference. Nothing says that WRPX should not be permitted to operate a translator on some other frequency; but the interference rule<sup>3</sup> provides that the translator may not be operated on Channel 279 if it causes interference to regular listening to a full power FM station, which it does in this case.

5. The second point relates to the time that the translator operated before Stewards filed its interference complaint. The length of time a translator has operated is also irrelevant to the rule prohibiting interference.<sup>4</sup> Even so, the amount of time – just a little over a year – is not excessive, taking into account the time it takes for listeners to realize that interference is not going away, then for listeners to contact the primary station, and finally for the primary station to

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<sup>3</sup> Section 74.1203(a)(3).

<sup>4</sup> Stewards takes exception to WRPX's statement, at p. 1 of its Response, that "[n]o details were provided, and nothing further was heard until the filing of the Interference Complaint on August 24, 2017." Stewards' Chief Engineer has advised undersigned counsel that he did provide details as requested by WRPX's consultant, Mueller Broadcast Design, by e-mail on May 2, 2017, and there was a further e-mail exchange on May 23, 2017. However, the only germane question is whether interference to reception of WWIB is in fact occurring, not the amount of information that Stewards did or did not provide. Stewards simply wishes to rebut any suggestion that it has not been cooperative in addressing the interference problem.

away, then for listeners to contact the primary station, and finally for the primary station to document the interference problem. Stewards has been meticulous in investigating and documenting interference complaints. It did not jump up and throw in accusations based on just telephone calls or hearsay but rather took the time to identify the listeners and their locations one-by-one and to obtain written statements from the listeners describing in their own words the reception problems they are having. The Commission has always encouraged thorough support for complaints and should encourage the careful approach taken by Stewards.

6. In addition to the non-germane points raised by WRPX, Stewards notes that WRPX did not provide all of the information the Commission requested in its letter of October 16, 2017, including in particular the specific reception devices used by each listener. WRPX provided the make and model of reception devices that it used to test reception, but that is not what the Commission requested.

7. Turning now to the statements of individual listeners, it becomes apparent that WRPX was determined to make as many interference problems as possible appear to be resolved; but the facts are that the problems remain, and the listeners remain dissatisfied. One-by one, the situations are as follows:

Brenda Cogbill:

WRPX, based on only a telephone call, states that “she considers the case closed.”

Ms. Cogbill states: “I did not say that the reception was good and did not say I consider the case closed...I continue to have less than clear reception from WWIB.”

Tom Moe:

WRPX stated that, again based on only a telephone call, Mr. Moe “informed us that he receives WWIB at his house perfectly.”

Mr. Moe states that he said only that reception is good at this home; but he also listens at farm, which is his own farm that he obviously visits regularly, where reception is poor. He still “want[s] my WWIB reception back as good as it was.”

Fran Kromery:

WRPX stated that based on a personal visit, “they stated they receive WWIB with no issues.”

Ms. Kromery says that WRPX talked with only her husband, who “has no clue what I listen to in the house or car radio...I do not get WWIB in my house or car any more. I do want to receive it again.”

Barbara Bartz:

WRPX stated that Ms. Bartz was receiving WWIB via an internet radio. Stewards notes that it is well established that an internet radio is not a satisfactory resolution of an over-the-air broadcast interference complaint,<sup>5</sup> and the internet is especially not an adequate way to receive a broadcast signal in an automobile.

Ms. Bartz says: “Still having troubles. Cannot receive WWIB continuously in [a]utomobile without interference.”

Linda Nelson:

WRPX states that they improved reception but continue to explore further options, including the installation of an antenna.

Ms. Nelson confirms that WRPX gave her a “Google Home Mini” rather than an antenna for over-the-air reception. A Google Home Mini is an internet device that is not considered by the Commission to resolve interference problems. While Ms. Nelson may be happy to have the Google Home Mini, she states that she still cannot receive WWIB over-the-air on 103.7 MHz and that she does not consider her reception problem to be resolved.

Marlys O’Keefe:

WRPX states that based on a telephone call, Ms. O’Keefe “is receiving WWIB and is satisfied.”

Ms. O’Keefe states that after talking with WRPX’s representative, she “receive[s] WDGY [the translator’s primary station] loud and clear” in her car. “My house radio does not bring in WWIB at all.”

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<sup>5</sup> See *Radio Power, Inc.*, 26 FCC Rcd. 14385 (MB 2011).

Roger Castleberg:

WRPX states that they have been unable to contact Mr. Castleberg.

Stewards believes that Mr. Castleberg has moved out of the area.

Susie Monicken:

WRPX states that based on a telephone call, “she stated she is receiving WWIB just fine and is satisfied.”

Ms. Monicken states that she told the WRPX representative that “she really had not had time to check the radio and that he could consider the case closed *for now* [emphasis added] so I could let him know if it was not OK. I did check a few times after that and only got WDGY [the translator input] loud and clear. I called Mr. Borgen on Nov. 14 and told him there was still a problem and the case was not settled.” The November 14 call came after WRPX had filed its response, but the fact remains that the reception problem has not been resolved in the view of the listener.

Karen Adams:

WRPX states that it “discussed her interference and offered to help and she stated she would discuss it with her husband and would get back to us if necessary.”

Ms. Adams states that “[w]e don’t always have interference...but it still happens.” She does not consider her reception problem to be resolved. Again, whether or not Ms. Adams got back to WRPX, the fact remains that interference to reception of WWIB continues to occur.

Jerry Holman:

WRPX states that “he said he is fine with the current situation and considers the case resolved. If he has future problem he stated he would reach out to us.”

Mr. Holman states that “I want to listen to WWIB on 103.7 FM,” and he is unable to listen at his house, on the car radio, or inside the house without interference. Again, even if Mr. Holman failed to take the initiative to call back to WRPX, interference continues to occur.

8. Stewards respectfully submits that the direct statements of listeners must take precedence over hearsay reports and that the evidence submitted by Stewards establishes clearly that the problems with over-the-air reception of WWIB have not been resolved in the cases of any

of the 9 listeners contacted by WRPX. Moreover, these listeners have taken the trouble to respond twice to WWIB and to talk to WRPX, so they are obviously regular listeners to WWIB who value and want to continue to receive WWIB's service over-the-air.

9. Under these circumstances, Rule 74.1203(a)(3) clearly applies. Accordingly, Stewards continues to request that the Commission direct WRPX to cease operation on Channel 279 and not to resume unless and until modified facilities have been authorized and constructed that curtail the reach of W279DD's signal to the east in the direction of WWIB and no longer cause interference to WWIB or until W279DD has been authorized to change channels and constructs facilities that do not interfere with reception of WWIB.

Fletcher, Heald & Hildreth, P.L.C.  
1300 N. 17<sup>th</sup> St., 11<sup>th</sup> Floor  
Arlington, VA 22209-1104  
Tel. 703-812-0404  
Fax 703-812-0486  
E-mail: [tannenwald@fhhlaw.com](mailto:tannenwald@fhhlaw.com)

Respectfully submitted,



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Peter Tannenwald

Counsel for Stewards of Sound, Inc.

December 27, 2017

**EXHIBIT 1**

**Statements from 9 WWIB Listeners**

**DECLARATION OF PAT WAHL**

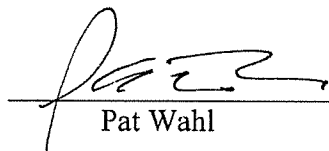
Pat Wahl hereby states as follows:

I am employed as Chief Engineer by radio stations WOGO(AM) and WWIB(FM), Hallie, Wisconsin.

Attached hereto are true and correct copies of letters that I sent in November of 2017 to nine persons who complained that they received interference to reception of WWIB and the responses written on the letters that were returned to me.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on December 26, 2017

  
Pat Wahl

Tuesday, November 28, 2017

Pat Wahl, Chief Engineer

WWIB/WOGO Radio

2396 Hallie Road

Chippewa Falls, WI 54729

Brenda Cogbill

Box 156

Clear Lake, WI 54005-0156

Dear Brenda,

Thanks so much for your patience as we look forward to helping you restore your radio reception of WWIB at 103.7 FM.

We filed a complaint with the FCC about many reports we received of interference to reception of WWIB. We believe that the interference comes from the new "translator" station at 103.7 FM in Hudson, Wisconsin, which rebroadcasts AM station WDGY. Translators are repeaters that are not allowed to cause interference to full service FM stations like WWIB.

The FCC responded on October 16, 2017, and required WRPX Inc., owner of the translator to investigate and find a solution to eliminate any actual interference it causes to your radio reception of WWIB at 103.7 FM.

WRPX sent a letter to the FCC on November 7, 2017 saying they contacted you and ...

**"On Sep. 27, 2017 9:43 AM management reached out to her via telephone and she stated that her reception of WWIB is great and she considers the case closed."**

I would like to verify that WRPX actually contacted you, find out whether your problem was actually investigated, and learn whether WRPX accurately reported to the FCC that you and our other listeners are receiving WWIB satisfactorily. I would appreciate it if you could let me know what happened in your situation.

Did WRPX contact you and talk to you?  Yes ( ) No

Did WRPX try to pressure you into saying that you can now receive WWIB? ( ) Yes  No

*I did not know exactly who he was talking to and I did not say the reception was good and did not <sup>say</sup> consider the case closed.*



Are you now able to listen to WWIB on your radio at 103.7 FM with great reception and without interference?

( ) Yes (X) No

Do you consider your reception problem to be resolved? ( ) Yes (X) No

Thank you so much for your help. If you have any additional comments, such as what WRPX told you when they called, I would like to have them. An envelope is enclosed for your response, and you can also e-mail me at [pwahl@wwib.com](mailto:pwahl@wwib.com).

Additional comments: as I commented on reverse side I  
did not realize who I was talking to and did not say  
I considered the case closed. I continue to have  
less than clear reception from WWIB.

Signed: Brenda L. Cogbill Date: 11-30-17

Again, we are always humbled by the loyalty of our listeners and so grateful for your patience.

Sincerely,

*Pete Wahl*

Tuesday, November 28, 2017

Pat Wahl, Chief Engineer

WWIB/WOGO Radio

2396 Hallie Road

Chippewa Falls, WI 54729

Mr. Thomas Moe

203 Cassel Acres

Glenwood City, WI 54013

Dear Tom,

Thanks so much for your patience as we look forward to helping you restore your radio reception of WWIB at 103.7 FM.

We filed a complaint with the FCC about many reports we received of interference to reception of WWIB. We believe that the interference comes from the new "translator" station at 103.7 FM in Hudson, Wisconsin, which rebroadcasts AM station WDGX. Translators are repeaters that are not allowed to cause interference to full service FM stations like WWIB.

The FCC responded on October 16, 2017, and required WRPX Inc., owner of the translator to investigate and find a solution to eliminate any actual interference it causes to your radio reception of WWIB at 103.7 FM.

WRPX sent a letter to the FCC on November 7, 2017 saying they contacted you and ...

**"Management reached out to Tom Moe via telephone Sept. 29 thru Oct. 5, 2017, and he returned the calls and informed us that he receives WWIB at his house perfectly."**

I would like to verify that WRPX actually contacted you, find out whether your problem was actually investigated, and learn whether WRPX accurately reported to the FCC that you and our other listeners are receiving WWIB satisfactorily. I would appreciate it if you could let me know what happened in your situation.

Did WRPX contact you and talk to you?  Yes ( ) No

Did WRPX try to pressure you into saying that you can now receive WWIB? ( ) Yes  No

*too many questions were asked about the same answer*

Are you now able to listen to WWIB on your radio at home on 103.7 FM "perfectly" without interference?

( ) Yes  No

Is your home the only place where you listen to WWIB? ( ) Yes  No

If not, where else do you listen? Farm & other Land west of Home Farm

Can you receive WWIB "perfectly" there? ( ) Yes  No

Do you consider your reception problem to be resolved? ( ) Yes  No

Thank you so much for your help. If you have any additional comments, such as what WRPX told you when they called, I would like to have them. An envelope is enclosed for your response, and you can also e-mail me at [pwahl@wwib.com](mailto:pwahl@wwib.com).

Additional comments: el stated to the caller that my home in Glenwood City gets good reception - but our farm 3 1/2 miles west of Glenwood City is o.k. but just 2 miles west of our farm the reception is poor especially going west further towards New Richmond. previous reception was clear in NR domain

Signed: Thomas E. Moe Date: 12-10-17

Again, we are always humbled by the loyalty of our listeners and so grateful for your patience.

Sincerely,

*P. Wahl*

I told the caller that reception to WWIB was very good before they came into the picture (area). el felt that the call was to many questions and just want my WWIB reception back as good as it was.

Tuesday, November 28, 2017

Pat Wahl, Chief Engineer

WWIB/WOGO Radio

2396 Hallie Road

Chippewa Falls, WI 54729

Fran Kromrey

2902 60<sup>th</sup> Avenue

Wilson, WI 54027

Dear Fran,

Thanks so much for your patience as we look forward to helping you restore your radio reception of WWIB at 103.7 FM.

We filed a complaint with the FCC about many reports we received of interference to reception of WWIB. We believe that the interference comes from the new "translator" station at 103.7 FM in Hudson, Wisconsin, which rebroadcasts AM station WDGY. Translators are repeaters that are not allowed to cause interference to full service FM stations like WWIB.

The FCC responded on October 16, 2017, and required WRPX Inc., owner of the translator to investigate and find a solution to eliminate any actual interference it causes to your radio reception of WWIB at 103.7 FM.

WRPX sent a letter to the FCC on November 7, 2017 saying they contacted you and ...

**"Management stopped by her house Oct. 3, 2017 and they stated they receive WWIB with no issues."**

I would like to verify that WRPX actually contacted you, find out whether your problem was actually investigated, and learn whether WRPX accurately reported to the FCC that you and our other listeners are receiving WWIB satisfactorily. I would appreciate it if you could let me know what happened in your situation.

Did WRPX contact you by speaking with you personally? ( ) Yes (  ) No

Did WRPX speak with someone else at your house? (  ) Yes ( ) No

If "Yes," with whom did they speak? Husband (who does not know what station is on my radio)

Are you now able to listen to WWIB on your radio at 103.7 FM without interference?

( ) Yes (  ) No

Do you consider your reception problem to be resolved? ( ) Yes (X) No

Thank you so much for your help. If you have any additional comments, such as what WRPX told you when they called, I would like to have them. An envelope is enclosed for your response, and you can also e-mail me at [pwahl@wwib.com](mailto:pwahl@wwib.com).

Additional comments: I did not know <sup>(husband)</sup> he talked to anybody on this.  
My husband has no clue what I listen to in the house  
or car radio when I'm alone. I do not get WWIB  
in my house or car any more. I do want to receive it again.  
It used to come in clear all the way to Baldwin and  
Robertas, now nothing comes in unless I am to Knapp wis.

Signed: Fran Kromney Date: 12-1-17

Again, we are always humbled by the loyalty of our listeners and so grateful for your patience.

Sincerely,

*pwahl*

*I hope they can resolve this problem, as I am missing a lot of preferable programs.*

*Thank you.*

Tuesday, November 28, 2017

Pat Wahl, Chief Engineer

WWIB/WOGO Radio

2396 Hallie Road

Chippewa Falls, WI 54729

Barbara Bartz

N12199 County Road Q

Downing, WI 54734

Dear Barb,

Thanks so much for your patience as we look forward to helping you restore your radio reception of WWIB at 103.7 FM.

We filed a complaint with the FCC about many reports we received of interference to reception of WWIB. We believe that the interference comes from the new "translator" station at 103.7 FM in Hudson, Wisconsin, which rebroadcasts AM station WDGY. Translators are repeaters that are not allowed to cause interference to full service FM stations like WWIB.

The FCC responded on October 16, 2017, and required WRPX Inc., owner of the translator to investigate and find a solution to eliminate any actual interference it causes to your radio reception of WWIB at 103.7 FM.

WRPX sent a letter to the FCC on November 7, 2017 saying they contacted you and that ...

**"Management talked by phone Oct 25, 2017 9:15 AM and she informed us she had installed internet radio and was receiving WWIB that way."**

I would like to verify that WRPX actually contacted you, find out whether your problem was actually investigated, and learn whether WRPX accurately reported to the FCC that you and our other listeners are receiving WWIB satisfactorily. I would be grateful if you could let me know what happened in your situation.

Did WRPX contact you and talk to you?  Yes ( ) No

Did WRPX try to pressure you into saying that you can now receive WWIB?  Yes ( ) No

Are you now able to listen to WWIB on your radio at 103.7 FM without interference?

( ) Yes  No

Are you now listening to WWIB on an Internet radio?  Yes ( ) No

Do you have access to an Internet radio so that you can listen to WWIB wherever and whenever you want to listen and could listen on a regular radio?

( ) Yes (X) No

Are you satisfied listening to WWIB on only an Internet radio? ( ) Yes (X) No

Thank you so much for your help. If you have any additional comments, such as what WRPX told you when they called, I would like to have them. An envelope is enclosed for your response, and you can also e-mail me at [pwahl@wwib.com](mailto:pwahl@wwib.com).

Additional comments:

Still having troubles. Cannot receive WWIB continuously in Automobile without interference. The Internet also shuts itself off. Have listened to WWIB forever and this is frustrating. Need it back in my life without interference of other radio station

Signed: Barbara Best Date: 12-7-17

Again, we are always humbled by the loyalty of our listeners and so grateful for your patience.

Sincerely,

*for John*

Tuesday, November 28, 2017

Pat Wahl, Chief Engineer

WWIB/WOGO Radio

2396 Hallie Road

Chippewa Falls, WI 54729

Linda Nelson

N6852 490<sup>th</sup> Street

Beldenville, WI 54003-5501

Dear Linda,

Thanks so much for your patience as we look forward to helping you restore your radio reception of WWIB at 103.7 FM.

We filed a complaint with the FCC about many reports we received of interference to reception of WWIB. We believe that the interference comes from the new "translator" station at 103.7 FM in Hudson, Wisconsin, which rebroadcasts AM station WDGY. Translators are repeaters that are not allowed to cause interference to full service FM stations like WWIB.

The FCC responded on October 16, 2017, and required WRPX Inc., owner of the translator to investigate and find a solution to eliminate any actual interference it causes to your radio reception of WWIB at 103.7 FM.

WRPX sent a letter to the FCC on November 7, 2017 saying they contacted you and ...

**"Management contacted her via phone and visited her house Nov. 2, 2017 and improved the quality of WWIB on her kitchen radio but we are exploring further options to assist her, including the installation of an antenna at no cost to Ms. Nelson."**

I would like to verify that WRPX actually contacted you, find out whether your problem was actually investigated, and learn whether WRPX accurately reported to the FCC that you and our other listeners are receiving WWIB satisfactorily. I would appreciate it if you could let me know what happened in your situation.

Did WRPX contact you and talk to you?  Yes ( ) No

Did WRPX try to pressure you into saying that you can now receive WWIB? ( ) Yes  No



Are you now able to listen to WWIB on your radio at 103.7 FM without interference?

( ) Yes (X) No

Do you consider your reception problem to be resolved? ( ) Yes (X) No

Thank you so much for your help. If you have any additional comments, such as what WRPX told you when they called, I would like to have them. An envelope is enclosed for your response, and you can also e-mail me at [pwahl@wwib.com](mailto:pwahl@wwib.com).

Additional comments:

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Signed: Linda Nelson

Date: 11-30-17

Again, we are always humbled by the loyalty of our listeners and so grateful for your patience.

Sincerely,

*[Handwritten signature]*

Monday, Dec 4 -

Shock! W DGY called me this morning to say they wanted to come by with an answer for my problem.

They came by this afternoon and brought me a "Google Home Mini" so I can pick

up WWIB on it at any time. They said there will be no cost to me - on it you come in loud & clear!

Tuesday, November 28, 2017

Pat Wahl, Chief Engineer

WWIB/WOGO Radio

2396 Hallie Road

Chippewa Falls, WI 54729

Marlys O'Keefe

N6869 570<sup>th</sup> Street

Beldenville, WI 54003

Dear Marlys,

Thanks so much for your patience as we look forward to helping you restore your radio reception of WWIB at 103.7 FM.

We filed a complaint with the FCC about many reports we received of interference to reception of WWIB. We believe that the interference comes from the new "translator" station at 103.7 FM in Hudson, Wisconsin, which rebroadcasts AM station WDGY. Translators are repeaters that are not allowed to cause interference to full service FM stations like WWIB.

The FCC responded on October 16, 2017, and required WRPX Inc., owner of the translator to investigate and find a solution to eliminate any actual interference it causes to your radio reception of WWIB at 103.7 FM.

WRPX sent a letter to the FCC on November 7, 2017 saying they contacted you and ...

**"Management spoke via phone Oct 24, 2017 and she stated she is receiving WWIB and is satisfied."**

I would like to verify that WRPX actually contacted you, find out whether your problem was actually investigated, and learn whether WRPX accurately reported to the FCC that you and our other listeners are receiving WWIB satisfactorily. I would appreciate it if you could let me know what happened in your situation.

Did WRPX contact you and talk to you?  Yes ( ) No

Did WRPX try to pressure you into saying that you can now receive WWIB? ( ) Yes  No

Are you now able to listen to WWIB at your house, either on the car radio or inside the house, at 103.7 FM without interference? ( ) Yes  No

Do you consider your reception problem to be resolved? ( ) Yes  No

Thank you so much for your help. If you have any additional comments, such as what WRPX told you when they called, I would like to have them. An envelope is enclosed for your response, and you can also e-mail me at [pwahl@wwib.com](mailto:pwahl@wwib.com).

Additional comments: *Before I talked to WPGY person, I had not tried 103.7 in my car. Since then I have and receive WPGY loud & clear. I get WWIB very full of static on the hill going to Spring Valley WI. My house radio does not bring in WWIB at all.*

Signed: Marlene O'Keefe Date: 11-30-17

Again, we are always humbled by the loyalty of our listeners and so grateful for your patience.

Sincerely,

*Scott Dale*

Tuesday, November 28, 2017

Pat Wahl, Chief Engineer

WWIB/WOGO Radio

2396 Hallie Road

Chippewa Falls, WI 54729

Susie & Denny Monicken

222 County Road BB

Baldwin, WI 54002

Thankyou Pat!  
I just checked  
tonight - a clear  
night + it's  
WDGY clearly.

Dear Susie,

Thanks so much for your patience as we look forward to helping you restore your radio reception of WWIB at 103.7 FM.

We filed a complaint with the FCC about many reports we received of interference to reception of WWIB. We believe that the interference comes from the new "translator" station at 103.7 FM in Hudson, Wisconsin, which rebroadcasts AM station WDGY. Translators are repeaters that are not allowed to cause interference to full service FM stations like WWIB.

The FCC responded on October 16, 2017, and required WRPX Inc., owner of the translator to investigate and find a solution to eliminate any actual interference it causes to your radio reception of WWIB at 103.7 FM.

WRPX sent a letter to the FCC on November 7, 2017 saying they contacted you and ...

**"Management called on Oct 24, 2017 at 2PM and she stated she is receiving WWIB just fine and is satisfied. She stated if she has a problem she will contact us."**

I would like to verify that WRPX actually contacted you, find out whether your problem was actually investigated, and learn whether WRPX accurately reported to the FCC that you and our other listeners are receiving WWIB satisfactorily. I would appreciate it if you could let me know what happened in your situation.

Did WRPX contact you and talk to you?  Yes ( ) No *A Don Borgen called on Oct. 24th*

Did WRPX try to pressure you into saying that you can now receive WWIB?  Yes ( ) No

Are you now able to listen to WWIB on your radio at 103.7 FM without interference?

( ) Yes  No

Do you consider your reception problem to be resolved? ( ) Yes (X) No

Thank you so much for your help. If you have any additional comments, such as what WRPX told you when they called, I would like to have them. An envelope is enclosed for your response, and you can also e-mail me at [pwahl@wwib.com](mailto:pwahl@wwib.com).

Additional comments: <sup>on Oct. 24</sup> When Mr. Borgen called, he said they had a team out here at the end of our driveway and they could receive WWIB just fine, because they had fixed the problem. He kept asking if we could consider the case closed. I told him I really had not had time...

Signed: Susan C. Menicken Date: Nov. 30, 2017

Again, we are always humbled by the loyalty of our listeners and so grateful for your patience.

Sincerely,

*[Signature]*

continued -

...To check the radio, I asked for his name & number so I could let him know if it was not ok. I did check a few times after that and only got WDBY sound & clear. I called Mr. Borgen on Nov. 14 and told him there was still a problem and the case was not settled. He offered to send his team of experts out to set up with an antenna the next week. I told him to call me first. I thought about it and called Mr. Borgen the next day, Nov. 15 and told him I didn't want them to come with an antenna and that they need to deal with WWIB and the FCC, not me.

And That he could consider the case closed for now (trusting they had fixed it) But

Tuesday, November 28, 2017

Pat Wahl, Chief Engineer

WWIB/WOGO Radio

2396 Hallie Road

Chippewa Falls, WI 54729

Karen Adams

E1943 1070<sup>th</sup> Avenue

Boyceville, WI 54725

Dear Karen,

Thanks so much for your patience as we look forward to helping you restore your radio reception of WWIB at 103.7 FM.

We filed a complaint with the FCC about many reports we received of interference to reception of WWIB. We believe that the interference comes from the new "translator" station at 103.7 FM in Hudson, Wisconsin, which rebroadcasts AM station WDGY. Translators are repeaters that are not allowed to cause interference to full service FM stations like WWIB.

The FCC responded on October 16, 2017, and required WRPX Inc., owner of the translator to investigate and find a solution to eliminate any actual interference it causes to your radio reception of WWIB at 103.7 FM.

WRPX sent a letter to the FCC on November 7, 2017 saying they contacted you and ...

**"Management spoke with her Oct 27, 2017 4PM. We discussed her interference and offered to help and she stated she would discuss it with her husband and would get back to us if necessary."**

I would like to verify that WRPX actually contacted you, find out whether your problem was actually investigated, and learn whether WRPX accurately reported to the FCC that you and our other listeners are receiving WWIB satisfactorily. I would appreciate it if you could let me know what happened in your situation.

Did WRPX contact you and talk to you?  Yes ( ) No

Did WRPX try to pressure you into saying that you can now receive WWIB? ( ) Yes  No

Are you now able to listen to WWIB on your radio at 103.7 FM without interference?

( ) Yes  No

Do you consider your reception problem to be resolved? ( ) Yes (X) No

Thank you so much for your help. If you have any additional comments, such as what WRPX told you when they called, I would like to have them. An envelope is enclosed for your response, and you can also e-mail me at [pwahl@wwib.com](mailto:pwahl@wwib.com).

Additional comments:

We don't always have interferences (one radio station on top of another) but it still happens

Signed: Karen Adams Date: 11.30.17

Again, we are always humbled by the loyalty of our listeners and so grateful for your patience.

Sincerely,

*Pactwahl*

Tuesday, November 28, 2017

Pat Wahl, Chief Engineer

WWIB/WOGO Radio

2396 Hallie Road

Chippewa Falls, WI 54729

Jerry Holman

710 Hillcrest Street

Baldwin, WI 54002

Dear Jerry,

Thanks so much for your patience as we look forward to helping you restore your radio reception of WWIB at 103.7 FM.

We filed a complaint with the FCC about many reports we received of interference to reception of WWIB. We believe that the interference comes from the new "translator" station at 103.7 FM in Hudson, Wisconsin, which rebroadcasts AM station WDGY. Translators are repeaters that are not allowed to cause interference to full service FM stations like WWIB.

The FCC responded on October 16, 2017, and required WRPX Inc., owner of the translator to investigate and find a solution to eliminate any actual interference it causes to your radio reception of WWIB at 103.7 FM.

WRPX sent a letter to the FCC on November 7, 2017 saying they contacted you and ...

**"Management spoke with Jerry on Oct. 27, 2017 and he said he is fine with the current situation and considers the case resolved. If he has future problems he stated he would reach out to us."**

I would like to verify that WRPX actually contacted you, find out whether your problem was actually investigated, and learn whether WRPX accurately reported to the FCC that you and our other listeners are receiving WWIB satisfactorily. I would appreciate it if you could let me know what happened in your situation.

Did WRPX contact you and talk to you?  Yes ( ) No

Did WRPX try to pressure you into saying that you can now receive WWIB? ( ) Yes  No

Are you now able to listen to WWIB at your house, either on the car radio or inside the house, at 103.7 FM without interference? ( ) Yes  No



Thank you so much for your help. If you have any additional comments, such as what WRPX told you when they called, I would like to have them. An envelope is enclosed for your response, and you can also e-mail me at [pwahl@wwib.com](mailto:pwahl@wwib.com).

Additional comments: I want to listen to WWIB  
on 103.7 FM  

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Signed: Jerome R Holman Date: Dec 7, 2017

Again, we are always humbled by the loyalty of our listeners and so grateful for your patience.

Sincerely,

*pwahl*


**CERTIFICATE OF SERVICE**

I, Deborah N. Lunt, do hereby certify that I have, this 27<sup>th</sup> day of December, 2017, caused to be sent by first class United States mail, postage prepaid, copies of the foregoing "Interference Complaint" to the following:

James A. Koerner, Esq.  
7020 Richard Drive  
Bethesda, MD 20817  
Counsel for WRPX, Inc.

Copies will also be sent by e-mail to:

Robert Gates ([robert.gates@fcc.gov](mailto:robert.gates@fcc.gov))  
Parul Desai, Esq. ([parul.desai@fcc.gov](mailto:parul.desai@fcc.gov))  
Audio Division  
Media Bureau  
Federal Communications Commission  
Washington, DC 20554

  
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Deborah N. Lunt