#### December 20, 2016

### VIA HAND DELIVERY

Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12th Street, SW Washington, DC 20554 Attn: Media Bureau, Audio Division

Re: Interference Complaints

Comments on Reports Filed by Radio One of

Indiana, LLC

Station W275BD, Greenfield, IN

**BLFT-20151120AGX** Facility ID No.: 143744

Dear Ms. Dortch:

Attached hereto is an original and four (4) copies of the comments of Reising Radio Partners, Inc. to the Report filed by Radio One of Indiana, LLC.

Sincerely,

Keith L. Reising, Jr.

President

Reising Radio Partners, Inc.

Enclosure

Cc: James Bradshaw (via email) Robert Gates (via email) John Garziglia (via email) Linda Jerome (via email) Lee Peltzman (via email)

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**Re:** Interference Complaints

Comments on Reports Filed by Radio One of

Indiana, LLC

Station W275BD, Greenfield, IN

**BLFT-20151120AGX Facility ID No.: 143744** 

Dear Ms. Dortch:

This will comment on the Report filed by Radio One of Indiana, LLC ("Radio One"), licensee of primary Station WNOW-FM, Speedway, Indiana, describing the efforts by Radio One and Indiana Community Radio Corporation ("ICRC"), licensee of FM Translator Station W275DB, Greenfield, Indiana to determine the presence of translator interference to co-channel Station WXCH, Columbia, Indiana and to eliminate that interference. A total of 38 complaints, as of this week, have been presented to the Audio Division over the past year from former WXCH listeners, who are unable currently to listen to but wish to receive interference-free service from WXCH. In its Report, Radio One would have trouble pointing to even one time where Radio One determined if interference to WXCH was present and, as such, it has made virtually no realistic effort to cure that co-channel interference. Instead, it has attacked the qualifications of WXCH listeners to receive any broadcast service. These listeners, generally, fall into the following three categories.

#### CATEGORY I "The No Response People"

Category I is the "no response" list of listener names. Radio One attempts to excuse themselves from total responsibility of remediating interference to these listeners by designing an unnecessary extra step (letter where listener had to fill out 8-9 page form) when that attorney letter was threatening, cumbersome and misleading, while Radio One, alone, deemed this step "mandatory."

There are 19 people in this group that need to be contacted for remediation. These names are all from either the 1/14/16 or 11/17/16 letters from Radio One's counsel to the FCC. These persons very specifically asked for remediation, but were mailed a nine-page letter instead by Radio One's Washington D.C. attorney. In our specific case (W275BD interfering with WXCH), the proof in the Radio One letter's effectiveness as a coercive ploy is that over 55% of previously interested persons did not respond even though they originally took the trouble to state they would agree to meet with someone.

The questionnaire from Radio One's Washington D.C.'s counsel was not mailed to WXCH listeners for the purpose of taking appropriate actions to resolve all of the complaints of interference and for the translator to fulfill its obligations under the Commission's interference rules, which is what the FCC's rules and its letters to the translator require. Each of the listeners identified below requested in their complaints, submitted to the Commission and served on Radio One, that they be contacted by either phone or email. None of them asked that they be contacted by mail and, certainly, none requested that instead of being contacted by the translator causing the interference, to whom the FCC letters were sent, the listeners, instead be sent a multi-page letter requesting them to certify the accuracy of their response to a Washington D.C. law firm. The surprise is not that over 50% of the individuals to whom the Garziglia letter was sent did not respond, but that any listeners responded to such a threatening questionnaire, which advised listeners that by responding they were involving themselves in a formal FCC proceeding. None of these listeners asked that they respond to pages of lawyer's questions in order to receive interference free service. They all asked simply that their reception be restored. ICRC was not asked to have Radio One's lawyer contact these people. ICRC was asked to contact WXCH listeners, themselves. Somehow, this directive was assigned to Radio One, which assigned it to Radio One's law firm. We are unaware of any previous time when a translator licensee was permitted by the FCC to assign its interference obligations to the law firm representing the station that was being re-broadcast by the translator. Such conduct does not carry out the FCC's translator interference rules.

The FCC must decide whether it will allow and give the green light approving of ICRC's and Radio One's conduct. The nine-page letter was a successful gimmick to coerce listeners into not responding to questions concerning interference. Based on Radio One's misleading informational request, which real reason for being was to accumulate information to disqualify WXCH listeners rather than obtain information to cure their interference, something that would have been impossible anyway given the co-channel interference that those listeners were receiving, the translator should be directed to cease broadcasting, since that is the only way that the interference it causes may be eliminated.

Antonio Coria (1/14/16) M Limburg (1/14/16) Vicki Adams (11/17/16) Ryan Cinninger (11/17/16) John Drew (11/17/16) Jason Mann (11/17/16) Don Harding (11/17/16) Leighann Hayes (11/17/16) David Lancaster (11/17/16) Bill McKee (11/17/16) Rusty Richards (11/17/16) Sheri Sims (11/17/16) Thelma Slisher (11/17/16) Ronnie Warren (11/17/16)

Radio One said the letter was "undeliverable" to the following two listeners, but Radio One had all of the information it needed to contact them. Email or phone were the ways these listeners stated was the "preferred" way to contact them. When they requested remediation, listeners did not ask that they be contacted by mail.

Lyle Edwards (11/17/16) Kevin Marsh (11/17/16)

The following contacted Radio One, but after their "deadline" which could easily have been extended upon Radio One's request had it so desired. Radio One says they will meet with these people, but we haven't gotten an update for a month. However, we can be pretty certain in that, for one reason or another, Radio One will surely cite some lame excuse as to why these individuals are not worthy of receiving an interference-free WXCH.

Don Hart (11/17/16) Randal McDaniel (11/17/16) Ron Mote (11/17/16)

These are a few ordinary people who are representative of thousands who had their station taken away. Many WXCH listeners had no idea who or where to contact, or what happened. A ploy, in the form of a multi-page questionnaire and cover letter from a D.C. law firm is not an attempt to eliminate interference, but, instead, is an abuse of process. These WXCH listeners have been treated unfairly while the game was run into overtime. The time has passed and Radio One certainly has failed to eliminate any actual interference in the generous amount of time allotted. Not one of Radio One's Reports to the Audio Division and WXCH mention "whether interference persists."

Therefore, the Audio Division must direct the translator to cease broadcasting. On behalf of all the above named individuals, we ask for enforcement of 47 CFR 74.1203

#### **CATEGORY II**

When tales begin with negating their own accuracy such as, "we now believe" or "it appears that" or "it is suspected," or "I had feelings that" we know that what usually follows is just hogwash. Maybe WXCH has been remiss in pointing this out previously, but we thought the statements by Radio One so conspicuous, we did not have to make a point of it.

Also within this group, Radio One has attempted to dismiss listener's complaints by fabrication. Radio One counsel makes big and false accusations about WXCH or its staff. Radio One, on occasion, thinly avoids being an outright perjurer, yet its Report has the sole purpose of misleading the Commission into erroneous conclusions. A majority of statements made by Radio One's engineers or counsel are either 1) completely false, 2) a very exaggerated version of the truth, or 3) simply an assumption without merit.

Below are real statements made by Radio One, while attempting to heap tons of erroneous worthless reading and deliberation upon WXCH and the Audio Division. Listeners in Category II include the following individuals.

**Don Hart** - In the summary from Radio One counsel to FCC dated 1/14/16 regarding Don Hart, it says "Mr. Hart's response did not request remediation." If you read Mr. Hart's response, it screams for remediation. It is beyond reason how anyone could not understand that he is asking for relief from the interference. For your convenience, we have attached their summary of the Radio One meeting with Don Hart. The attachment starts with a letter from Mr. Hart to John Garziglia, attorney for Radio One. Then, on pages 2, 3, 4, 5, 6, and 7 of his reply to the questionnaire, Mr. Hart complains about the interference. How can Radio One say in good conscience that "Mr. Hart's response did not request remediation." That is ridiculous. For Radio One's treatment of Mr. Hart, by itself, the translator should be directed to cease broadcasting. (A-Don Hart)

Aimee Reisert #1 - This is the one and only person that Radio One actually thought worth meeting from the original eleven complainants. In the summary from Radio One counsel to FCC dated 1/14/16, it says "at the conclusion of the visit, Ms. Reisert indicated to Mr. Takach that she did not wish anything further to be done with respect to interference remediation." What happened with this listener was very underhanded. Mike King contacted Ms. Reisert after the visit by Radio One engineers. Ms. Reisert states in emails that while she was meeting with the engineers, there was interference. The Radio One engineer then played with his phone, and all of a sudden, mysteriously, WXCH came in loud and strong again. Five minutes after she left the meeting, while driving south from Greenwood, where the signal should have been getting stronger, Ms. Reisert lost WXCH and W275BD started interfering again. She has not been able to listen to WXCH since. This is not surprising since WXCH and W275BD broadcast on the same channel and it is impossible to eliminate co-channel interference. It is obvious that the

Radio One engineers remotely turned-off their translator, or gave the signal to turn-off the translator, while visiting Ms. Reisert. How else would one account for co-channel interference occurring prior to, during, and immediately after the meeting with Radio One personnel? The Radio One engineer uses his phone and, presto - magic, the co-channel interference evaporates, only to return a few minutes after the listener leaves the meeting with Radio One personnel. And in the past few months since her meeting with Radio One, at no time has the listener had the interference-free service she had for several minutes when the Radio One engineer played with his phone. Very sneaky. Radio One does not explain why this interference-free service only occurred for a few minutes at the time when its people were present with Ms. Reisert and Radio One does not even acknowledge that the subsequent interference occurred. Ms. Reisert still wants remediation. The email exchange with Ms. Reisert is attached. It was forwarded to both the FCC and Radio One in January 2016, but we attach it again for your convenience. (B - Aimee Reisert)

Thelma Slisher - This listener was obviously swayed by the false information in the Radio One letter dated 11/17/16 stating that WXCH only has authorization to be heard 17 miles from their tower. The fact that the Audio Division may disagree with the statements in Radio One's questionnaire is completely irrelevant if the Division does not punish Radio One for making false and/or misleading statements to WXCH listeners, when the translator has been told to eliminate its interference. What are listeners to believe when these misleading statements are made in an official, formal-sounding letter from a law firm? Ms. Slisher was told that her interference was her own doing because she resided too far away. So, she responded to Radio One's counsel with an email stating the "she was far outside the WXCH protected signal." She was conned by the erroneous information in the letter that was sent to her. She didn't think she was entitled to meet with Radio One because Radio One's attorneys had told her she was outside the listening area. Ms. Slisher still wants remediation. We have attached an email exchange between Ms. Slisher and Mr. King after she had been contacted by Radio One. She was lied to by Radio One, and thus misled into thinking she shouldn't be allowed to listen to an interference-free WXCH. According to their summary, Ms. Slisher was promised new radios with antennas for her home and office. We would like to know if any of the "goodwill promises" have been kept and if Radio One has made good on what was mentioned in the November 17th letter to Mr. Bradshaw. One year after she spoke up, Ms. Slisher, apparently, is not worthy of Radio One keeping its promises. For Radio One's treatment of Ms. Slisher, by itself, the translator should be directed to cease broadcasting. (E - Thelma Slisher)

Frank Murphy - Radio One engineers met with Mr. Murphy on November 10, 2016. In the summary from Radio One counsel to FCC dated 11/17/16, there are so many false accusations against Mike King (WXCH General Manager) and so many untruths about what actually happened at the meeting Radio One had with Mr. Murphy, we don't know where to begin. Mr. King followed up with Frank Murphy after his meeting with Mr. Takach (Radio One engineer) to see how it went. Mr. King sent a copy of the Takach summary to Mr. Murphy, and Mr. Murphy was incensed at what Radio One said about their meeting. Mr. Murphy vehemently denies almost everything about Mr. Takach's sworn statements. Mr. Takach just basically perjured himself. Mr. Takach accuses Mr. King of interfering. Mr. King did not interfere at any time. The only thing Mr. King communicated to listener Murphy was to cooperate with and truthfully answer any questions the Radio One engineers might have. Mr. Murphy's email responses to

Takach's sworn statement are attached. For Radio One's treatment of Mr. Murphy, by itself, the translator should be directed to cease broadcasting (C - Frank Murphy)

Aimee Reisert (Round 2) - Radio One engineers met with Ms. Reisert for a second time on November 11, 2016. That meeting is described in the summary from Radio One counsel to FCC, dated 11/17/16. This was after Radio One falsely claimed to the FCC that it had eliminated her interference. According to the summary, Radio One engineer Takach "offered to swap out her car radio with a different one with a better tuner so as to help eliminate her reception." Ms. Reisert was hesitant at the time and initially declined. Who would not have been hesitant about accepting Radio One's promises after they abused her trust previously when supposedly "curing" her existing interference, only for that same interference to return minutes after Radio One's staff left the scene? And, given the apparent broken promises to listener Thelma Slisher about providing new radios with antennas, would Radio One have kept its promise to Ms. Reisert? A few days later Ms. Reisert changed her mind and emailed Mr. Takach to have the replacement radio installed, but, as of this date, Radio One has not contacted her to try to install any new radio. Apparently, when dealing with Mr. Takach, the engineer on Radio One's payroll who sees his job as an engineer less about determining the presence of co-channel interference and eliminating it and more about sniffing out those that he assumes would conspire to claim interference when there is none, no one is innocent. It is more than interesting that not once in all of his reports, does Mr. Takach discuss his findings concerning the presence, or absence, of cochannel interference to reception of station WXCH. This "accomplice in crime" is all about disqualifying WXCH listeners and not at all about eliminating interference to WXCH. Mr. Takach's attitude is that he sees conspiracies everywhere, but doesn't try to solve the interference problem that is, allegedly, his mission. The entire purpose of this "Inspector Clouseau of the airwaves" is apparently to ferret-out those who he suspects of knowing too much about radio, and, therefore, in his mind, falsely claiming that these listeners must be stooges of WXCH Radio. Ms. Reisert emailed Mr. King on December 14, 2016, to ask him if there was anything to be done to help to get her interference problems corrected and get her new radio sent. For Radio One's treatment of Ms. Reisert, both initially in fabricating a "temporary" cure for her interference and, then, failing to eliminate it for over a year, the translator should be directed to cease broadcasting. See attached email from Ms. Reisert to Mr. King. (D- Aimee Reisert -2)

Ted Hoffman - Radio One engineers met with Mr. Hoffman who they say works at Crown Hill Cemetery (Indianapolis) on November 15, 2016. In the summary from Radio One counsel to FCC dated 11/17/16, it says that, "Mr. Hoffman made "strange" comments and requests, so they "assume" he is connected in some way with WXCH. They also say that "it appears as if WXCH owner Keith Reising's grandfather, Louis Reising, as well as possible other of his family members, are buried at Crown Hill Cemetery" and thus this Mr. Hoffman is not a bona fide listener and is not disinterested". (This may be the silliest reason offered so far, but we judge the silliest reason to be the one quoted in the paragraph that follows). The allegation about Mr. Reising's grandfather is completely false as all of Mr. Reising's family is buried in southern Indiana. Even if it were true (and again it is NOT), this would not disqualify Mr. Hoffman from remediation. The dramatic "strange comments and requests" statements are themselves "strange." They again, demonstrate a propensity to disbelieve anything that challenges Mr. Takach's belief that any interference occurring near Indianapolis must not be real. Again, Radio

One invents a reason for not even attempting to eliminate interference that a WXCH listener is receiving. Radio One should not be afforded any additional chances. For Radio One's treatment of Mr. Hoffman, by itself, the translator should be directed to cease broadcasting.

M Limburg - Radio One claims their 1/14/16 letter was not deliverable. M Limburg sent in a request for remediation that had her email address and home address. Instead of contacting her, Radio One counsel chose to send the intimidating letter with false information. Then Radio One engineers gave the excuse for not remediating thusly, "M Limburg appears to be the mother of Dave Limburg. Facebook indicates that Dave Limburg is Facebook friends with WXCH engineer Bob Hawkins." Even if this is so, this may be the silliest reason yet by Radio One for not offering remediation. A woman is the mother of someone who is Facebook friends with someone associated with the radio station? Really? Secondly, Bob Hawkins is not the "WXCH engineer." Bob Hawkins is a contract engineer working for many area stations that WXCH maybe uses once a year in an emergency situation. Hawkins, however, is a 35-year close friend of Martin Hensley, who is associated with W275BD and therefore associated with Radio One. WXCH has its own full-time engineer on staff. Again, Radio One invents reasons for not even attempting to eliminate interference to a WXCH listener. Radio One should be afforded no additional chances. For Radio One's treatment of Ms. Limburg, by itself, the translator should be directed to cease broadcasting.

Jeff Christian - Quoting from Radio One letter to James Bradshaw on November 17, 2016, exactly one year after interference began. "As reported in the declaration of John Takach regarding Jeff Christian, Mr. Christian not only used to work for the owner of WXCH, but is good friends with all the individuals at WXCH. Mr. Christian is not a bona fide WXCH listener entitled to remediation". Mr. Christian did work for us about 20 years ago in the 1990s when he was a kid (well prior to the WXCH assignment to Reising Radio Partners, Inc.). That does not disqualify him as a bona fide listener. In a survey around the offices of Reising Radio Partners, not one individual would confirm that they were "close friends" with Jeff Christian. Radio One had no basis whatsoever to make such a claim. It is just another tall tale, hoping to have the Audio Division ponder for months, or lead them to an erroneous conclusion. Jeff Christian has a Facebook connection to about half the radio people in Indiana. In what Radio One calls their "factual report" they say that "Mr. Christian may be employed at another station controlled by the owner of WXCH." This is absolutely not the case. It is another in the long list of incorrect assumptions, misstatements and mischaracterizations that Radio One engineers and lawyers continue to make without any factual basis. Once again, Radio One has invented a reason not to eliminate interference for a WXCH listener. Radio One should be afforded no additional opportunity to remediate WXCH interference. For Radio One's treatment of Mr. Christian, by itself, the translator should be directed to cease broadcasting.

"Consultant" - In a 12/9/16 email from Radio One to Mr. Bradshaw, counsel states the following. "The complainant referenced in Mr. Reising's letter will be shown in our upcoming formal report to you that he is a consultant for a company in Greenwood called Modern Woodman, and that company is an advertiser on WXCH and spent substantial sums of money with them. As a consultant for an advertiser of WXCH, the complainant is not a disinterested bona fide WXCH listener." The mysterious "consultant" person is not identified. Secondly, if the statement is true that this person is a consultant for "Modern Woodman" why does that make this

person not a "disinterested," bona fide WXCH listener? Modern Woodman has no stock or financial interested in WXCH. None! Modern Woodman spent a total of \$2,750 in advertising on WXCH years ago, in 2012, and nothing before or since. We didn't even remember them as a client, we had to do research and look them up to find the minimal purchase of advertising in the amount of \$2,750 which is hardly "substantial sums of money" by anyone's definition. A very good example of the above mentioned "assumption without merit."

Instead of attempting to cure the translator co-channel interference, Radio One makes false statements and outrageous assumptions, clearly, for the purposes of deceiving the Commission and leading the Audio Division to an erroneous conclusion. This must be true because simply, there is no offered information confirming the misleading statements made by Radio One.

None of Radio One's Reports to the FCC mention "whether interference persists," something we believe was the very purpose of the Report. This is a contumacious omission by Radio One, which holds themselves out in pleadings possessing more knowledge of Sections 74.1203 and 74.1204 of the FCC's rules than the entire Commission, including the Audio Division.

On behalf of all the above named individuals, we are asking for enforcement of 47 CFR 74.1203

#### **CATEGORY III**

WXCH acknowledges that the following list of listeners are fans and have met, on occasion, station personnel. However, naming people in this category as "not bona fide" or "not disinterested" is baseless. We call this the "category of trifling occurrences" with the possible exception of Robert Stepp, who is an actual friend of Dave Wineland in the "pre-facebook" definition. These people should have been contacted for remediation. Their names are all from the 1/14/16 or 11/17/16 letters from Radio One to the FCC.

Robert Stepp (1/14/16) Friends with Dave Wineland (on staff at QMIX) Robert was not coerced and did not conspire in his complaint, but he was intimidated by the Radio One letter and apologized to Mr. Wineland, his true friend, that he was afraid to get involved.

Ben Underwood (1/14/16) Facebook friends with Dave Wineland.

Terrah Nunley (1/14/16) Knows a DJ who used to work at WRZQ.

Richard Haehl (1/14/16) According to Radio One, Mr. Haehl's son is Facebook friends with Keith Reising's daugher, but we can't confirm or deny this trifling occurrence. The Haehl family is not family friends of the Reising family, as stated in what Radio One has referred to as their "factual report."

Laura Underwood (1/14/16) Facebook Friends with Dave Wineland.

Outside the new "Facebook friend" context, only one of these people is a "friend" of anyone in the original meaning of "friend." Below is an example of a situation analogous to the arguments about people knowing our staff:

I am friends with the Channel 6 weatherman and regularly tune in for his weather report. A new radio station interferes with Channel 6 and I can no longer receive the broadcast even though I still want to. I am, or am not, a "bona fide, disinterested listener" because I know and like the weatherman? Am I no longer entitled to receive the broadcast without interference because I have a friendship?

WXCH makes a continuous effort to bond with as many listeners as possible, and to meet them and interact through appearances, charity events and even Facebook. No one should be denied the right to listen to their station because they had the misfortune of having previously communicated with the radio staff. Again, it is noteworthy, that not one of Radio One's Reports to the Audio Division and WXCH mention "whether interference persists" to any WXCH listeners, who requested that their interference be eliminated.

As a result of Radio One's failure to attempt to eliminate the interference received by these WXCH listeners, the translator should be directed to cease broadcasting. On behalf of the above-named Category III listeners, we ask for enforcement of 47 CFR 74.1203

Even though it may be irrelevant to this case, Radio One seems to think that it, alone, produces and broadcasts diverse programming. WXCH is extremely proud of its diverse programming, also. However, WXCH can no longer be received in the shadow of what is really the "one-size fits all" programming offered by Radio One, in Indianapolis. Radio One desires to keep it that way by ensuring that simple co-channel interference to WXCH listeners is not eliminated.

While Radio One characterizes <u>all</u> of the listener complaints as "allegations," the complaints are not mere allegations, but are honest and legitimate interference complaints requesting that the listeners be able to receive WXCH interference-free. Again, none of Radio One's Reports to the FCC mention "whether interference persists," something we believe is the very purpose of the interference process and the Radio One Report describing its action (or non-action) in eliminating the translator co-channel interference. This is a contumacious omission by Radio One, which holds themselves out in pleadings as possessing more knowledge of sections 74.1203 and 74.1204 of the rules, than the entire FCC.

Neither I, nor Mike King, have coerced nor conspired with anyone into making interference complaints as has been alleged by Radio One. All we have done is provide an access for people to have their interference complaints heard. Mike King made it very clear in emails (attached as exhibits) that respondents should tell the truth and cooperate. These respondents bent over backwards cooperating with Radio One by answering irrelevant and personal questions. The Radio One Reports should be quite candid about the actual co-channel interference which W275DB causes, but instead those Reports spin tall tales of conspiracy and attack WXCH listeners. If WXCH had failed to make the listener complaints it received available to Radio One and the FCC, we would not have been acting in the best interest of our listeners. The whole

purpose of radio is to keep listeners satisfied and no station of which I am aware would ever ignore listener interference complaints that it received.

Reising Radio Partners, Inc. is also confounded that Indiana Community Radio Corp, the licensee of W275DB, has shown zero interest in the matter.

Counsel for Reising Radio Partners Inc., has filed a pleading discussing application of the FCC's translator interference rules in a Motion to Dismiss an Application for Review filed by Radio One. Counsel, shortly, will be filing comments on the legal aspect of the Radio One Report. As this translator co-channel interference has now been going on for over a year, and with full knowledge that the Audio Division takes interference matters seriously and acts promptly, we urge the Division to review the facts and the relevant law on translator interference and issue a decision in this matter.

I, Keith Reising, Jr., hereby verify, under Section 1.52 of the Commission's rules and under penalty of perjury, that I have reviewed this Statement, and, to the best of my knowledge, information and belief, there is good ground to support it, the facts that I have included are accurate and this writing is not interposed for the purpose of delay. My address is as follows: Station WXCH, 825 Washington St., Columbus, IN 47201.

Sincerely,

Keith Reising, Jr.

President Reising Radio Partners Inc.

Licensee of WXCH

Garziglia, John

ATTACHMENT A - DON HART

From: Sent: Don Hart <don.hart@aes.com> Monday, January 11, 2016 9:05 AM

To:

Garziglia, John

Cc:

Keith Reising (kreising@qmix.com); Tom.Wheeler@fcc.gov

Subject:

See attached Interference form request

Attachments:

Smsacskc316011109250.pdf

John Garziglia,

See attached form for my interference complaint from your client's (Radio One) station. Sorry I could not meet your January 5<sup>th</sup> deadline...and yes, I am still experience interference from the station.

I cannot understand why your client's station needs to overpower other stations. This form—and the way it was sent—seems to be a way of intimidating listeners from voicing their complaints.

Thank you,

Don Hart



1200 Nineteenth Street, NW Suite 500 Washington, DC 20036

Telephone: (202) 467-6900 Fax: (202) 467-6910 www.wcsr.com John F. Garziglia Direct Dial: (202) 857-4455 Direct Fax: (202) 261-0055 Email: jgarziglia@wcsr.com

December 23, 2015

### VIA EXPRESS MAIL –RETURN RECEIPT

Mr. Don Hart 6142 E Union Road Shelbyville, AL 46176

Dear Mr. Hart:

I am writing on behalf of Radio One of Indiana, LLC, the owner of the primary radio station known as "Boom 102.9 Indy", which has its programming carried on radio station W275BD, Greenfield, Indiana.

It is my understanding that you have notified radio station WXCH(FM), Columbus, Indiana in a web submission that you are a listener of WXCH and that you have had problems receiving WXCH, at least in certain instances or under certain circumstances.

WXCH has submitted your name and address to the Federal Communications Commission in Washington, DC to become part of the official governmental records alleging that W275BD is interfering with your reception of WXCH.

Interference to the reception of WXCH could occur for several reasons unrelated to W275BD. Atmospheric conditions occasionally affect the reception of FM stations. Hills and other terrain often block FM signals. A listener's distance from an FM station largely determines whether a good, listenable signal will be received. In the case of WXCH, the maximum distance that the Federal Communications Commission expects that WXCH listeners will be able to receive satisfactory reception is approximately 17½ miles from the WXCH transmitter site. The WXCH transmitter site is located adjacent to the intersection of I-65 and Carr Hill Road southwest of Columbus. Some WXCH listeners may even experience reception problems at distances closer than 17.4 miles from its transmitter site.

If you are experiencing interference to your regularly received signal of WXCH that is caused by W275BD, we require further information.

To correct any interference you may be receiving to your regular listening to WXCH, the Federal Communications Commission requests that we obtain information from you so that we can determine if any action is required on our part.

It is necessary for you to answer <u>all</u> of the questions below for us to evaluate and request a fix of any problems, if required. Please feel free to write your answers on this letter, and either

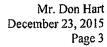


Mr. Don Hart December 23, 2015 Page 2

fax it back to me at (202) 261-0055, scan and email it to me at jgarziglia@wcsr.com, or mail it to me at the address above.

This letter with your signed responses will become part of the official governmental records of the Federal Communications Commission.

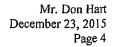
HOW OFTEN DO YOU NOW LISTEN TO WXCH?
SEVERAL TIMES PER WEEK
ONCE PER WEEK
SEVERAL TIMES PER MONTH
LESS THAN SEVERAL TIMES PER MONTH
□ NEVER
PLEASE DESCRIBE IN DETAIL WHERE YOU NOW REGULARLY LISTEN TO WXCH (I.E. AT MY HOME AT [ADDRESS]; AT MY WORK OR BUSINESS AT [ADDRESS]; WHILE DRIVING ON [ROAD] FROM [ADDRESS] TO [ADDRESS]:  Because of your station, on and hy streaming.  Before   could listen from my home and to  work in denoting ladien a polis. Communing on 1-74)
+ You have my home address.
WHEN DID INTERFERENCE TO YOUR WXCH LISTENING FIRST OCCUR:
APPROXIMATELY TWO MONTHS AGO
APPROXIMATELY THREE MONTHS AGO
APPROXIMATELY FOUR MONTHS AGO
OTHER: estimate only





WHEN LISTENING TO WXCH, DO YOU HAVE TROUBLE JUST PICKING UP THE **H?** 

SIGNAL OF WXCH (I.E. THE SIGNAL DROPS OUT) OR DO YOU EXPERIENCE INTERFERENCE FROM ANOTHER STATION TO THE WXCH SIGNAL, OR BOTH
PLEASE CHECK ONE OR BOTH:
☐ JUST TROUBLE PICKING UP WXCH SIGNAL
☐ INTERFERENCE FROM ANOTHER STATION
IF INTERFERENCE FROM ANOTHER STATION, CAN YOU IDENTIFY WHAT IS THE STATION CAUSING THE INTERFERENCE?
DO YOU EVER HEAR STATIC OR HISSING, OR EXPERIENCE A SIGNAL DROP- OUT, DURING YOUR REGULAR LISTENING TO WXCH, WITHOUT INTERFERENCE FROM ANOTHER STATION?
☐ YES
NO
IF THE PROBLEM IS INTERFERENCE, WHERE DO YOU EXPERIENCE THE PROBLEM?
<b>V</b> ATHOME
☑ IN MY CAR
AT WORK (ADDRESS): don't lister @ work
OTHER LOCATION:
IF THE PROBLEM IS INTERFERENCE, PLEASE STATE AS PRECISELY AS POSSIBLE WHERE YOU ARE EXPERIENCING THE INTERFERENCE:
Home designes in She butte Indiana
Home, driving, in Shelbyulle, Indiana,





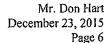
WHAT CAUSED YOU TO CONTACT WXCH REGARDING INTERFERENCE TO WXCH (CHECK ALL APPLICABLE)?

☐ WEBSITE ANNOUNCEMENT
CONVERSATION WITH ANOTHER PERSON
NAME OF OTHER PERSON:
CONVERSATION WITH WXCH OWNERS OR PERSONNEL:
NI A RATE
TAIVE:
Station
DO YOU NOW HAVE, OR HAVE YOU HAD IN THE PAST, ANY CONNECTION WITH WXCH, OR ANY OF ITS AFFILIATED STATIONS SUCH AS "QMIX 107.3" (WRZQ-FM), "KORN COUNTRY 100.3 (WYGB)", WAUZ 89.1 FM, WYGS 91.1 FM, WKRY88.1 FM, WKJD 90.3 FM, WITH THEIR OWNER KEITH REISING, JR., OR WITH ANY EMPLOYEE, ADVERTISER, OR VENDOR, OR ANY OTHER CONNECTION SUCH AS WITH A FAMILY MEMBER, RELATIVE OR FRIEND, INCLUDING SOCIAL MEDIA, OF SUCH?
☐ YES ☑ NO IF "YES", PLEASE STATE CONNECTION:
DO YOU NOW HAVE, OR HAVE YOU HAD IN THE PAST, ANY CONNECTION WITH ANY OTHER RADIO STATION OR MEDIA AS AN EMPLOYEE, ADVERTISER, OR VENDOR, OR ANY OTHER CONNECTION SUCH AS WITH A FAMILY MEMBER, RELATIVE OR FRIEND, INCLUDING SOCIAL MEDIA, OF SUCH?
□ yes □ no
☑NO
IF "YES", PLEASE STATE CONNECTION:

Mr. Don Hart December 23, 2015 Page 5



HAVE YOU SPOKEN WITH OR OTHERWISE COMMUNICATED WITH ANY OF THE FOLLOWING PEOPLE REGARDING WXCH AND YOUR INTERFERENCE **CONCERNS?** Keith L. Reising, Jr. Dave Wineland Bob Hawkins **DJ** Jones Mike King Ben Underwood Rita Peele Chelsea Reising Brent Lee Dave Limburg IF SO, PLEASE DESCRIBE THE CIRCUMSTANCES OF YOUR COMMUNICATIONS: IN ADDITION TO THE ABOVE, PLEASE DESCRIBE WITH WHOM OUTSIDE OF YOUR IMMEDIATE FAMILY YOU HAVE COMMUNICATED WITH REGARDING YOUR WXCH INTERFERENCE CONCERNS, AND THE SUBSTANCE OF THOSE **COMMUNICATIONS:** have mentroned to others can't remember





IF YOU BELIEVE YOU ARE RECEIVING INTERFERENCE FROM ANOTHER RADIO STATION WHILE TRYING TO LISTEN TO WXCH, PLEASE LIST THE SPECIFIC RADIO DEVICE(S) RECEIVING THE INTERFERENCE (I.E. TYPE OF DEVICE, MANUFACTURER'S NAME, MODEL NUMBER AND SERIAL NUMBER):

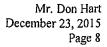
### **DEVICE #1:**

TYPE OF DEVICE #1 (I.E. PORTABLE RADIO, CAR RADIO, HOME STEREO, ETC.) :
/ ans receiving interference - un realistic Radio station was fin
MANUFACTURER AND MODEL NAME OR NUMBER OF DEVICE #1:
SERIAL NUMBER OF DEVICE #1:
LOCATION WHERE INTERFERENCE OCCURS WITH DEVICE #1 (PLEASE BE AS SPECIFIC AS POSSIBLE):



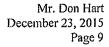
	SPECIFIC LOCATION WITH DEVICE #1?
	DAILY
	SEVERAL TIMES PER WEEK
	ONCE PER WEEK
	SEVERAL TIMES PER MONTH
	☐ LESS THAN SEVERAL TIMES PER MONTH
	□ NEVER
	WHEN LISTENING TO WXCH AT THIS SPECIFIC LOCATION, ARE YOU:
	AT HOME?
	☐ AT WORK OR YOUR PLACE OF BUSINESS?
	COMMUTING TO AND FROM WORK OR BUSINESS?
	OTHER:
DEVICE #2:	
	TYPE OF DEVICE #2 (I.E. PORTABLE RADIO, CAR RADIO, HOME STEREO, ETC.) :
	Véhicle - see response to #/
	MANUFACTURER AND MODEL NAME OR NUMBER OF DEVICE #2:
	SERIAL NUMBER OF DEVICE #2:

HOW OFTEN DO YOU LISTEN TO WXCH AT THIS





DEVICE #1 (PLEASE BE AS SPECIFIC AS POSSIBLE):
,
HOW OFTEN DO YOU LISTEN TO WXCH AT THIS
SPECIFIC LOCATION WITH DEVICE #2?
DAILY
SEVERAL TIMES PER WEEK
ONCE PER WEEK
SEVERAL TIMES PER MONTH
☐ LESS THAN SEVERAL TIMES PER MONTH
NEVER
<del></del>
WHEN LISTENING TO WXCH AT THIS SPECIFIC
LOCATION, ARE YOU:
AT HOME?
☐ AT WORK OR YOUR PLACE OF BUSINESS?
COMMUTING TO AND FROM WORK OR BUSINESS?
OTHER:





PLEASE STATE WHEN, PRIOR TO FRIDAY, JANUARY 8, 2015 THAT ONE OF OUR RADIO STATION'S ENGINEERS CAN VISIT YOU SO THAT YOU CAN RE-CREATE THE INTERFERENCE CONDITIONS ON THE RADIO(S) LISTED ABOVE:

	DATE / TIME FOR VISIT:
	ALTERNATE DATE / TIME FOR VISIT:
	PHONE NUMBER(S) WHERE YOU MAY BE REACHED:
I hereby certi penalty of per	fy as to the complete truthfulness and accuracy of the above responses under jury:
/_//./(Date)	(Signature)

Your time to answer these questions is appreciated and required if we are to further investigate the interference issues.

The Federal Communications Commission expects a response from W275BD in a short period of time. If I do not hear from you by <u>January 5, 2016</u>, Radio One of Indiana, LLC will assume you are no longer experiencing a problem, notify the Federal Communications Commission of that fact, and consider the matter closed.

Sincerely,

John F. Garziglia

Counsel to Radio One of Indiana, LLC



ATTACHUENT B - AMEG ROSERT

# Re: Mojo reception

1 message

Aimee Reisert <aimeep421@yahoo.com>
Reply-To: Aimee Reisert <aimeep421@yahoo.com>
To: Mike King <mking@qmix.com>

Thu, Jan 21, 2016 at 10:15 PM

Mike.

Thank you for following up with me. I met with Mr Takash and a sales manager on 1/9/16 at a gas station at County Line Rd and Emerson Ave in Greenwood. They were both very nice and polite. They asked me about my reception issues and confirmed that I was not receiving the MOJO station. He then was able to do something with his cell phone that allowed the MOJO station to come in clearly. During the conversation they mentioned that sometimes they offer people a new car radio or a satellite radio subscription. I wouldn't say they explicitly offered this to me but more that it was an option. I merely acknowledged their statement. (I am not interested in a new radio or satellite subscription.) As I headed south to drive home, therefore driving closer to Columbus, I lost the MOJO signal and have not had it since then. However, I still desire to receive the MOJO station.

Regards,

Aimee

From: Mike King <mking@qmix.com>

To: aimeep421@yahoo.com

Sent: Thursday, January 21, 2016 1:01 PM

Subject: Mojo reception

Hi Aimee,

I am following up on the interference you are having trying to listen to MOJO 102 9. We are still trying to help you. I certainly appreciate your time with this matter. I understand an engineer (John Takach) from Radio One came to visit you about the reception problem. This is what John Takach has told us happened on that visit...

"Ms. Reisert was visited on the subject of interference remediation on January 8, 2016. At the conclusion of the visit, Ms. Reisert indicated to Mr. Takash that she did not wish anything further to be done with respect to interference remediation."

I just wanted to make sure you were completely satisfied with the outcome. Could you please email me back and verify your position.

Thank you,

Mike King GM MOJO 102 9 (WXCH)







Mike King General Manager

825 Washington Street Columbus, IN 47201 Phone: 812.379.1077 Fax: 812.375.2555

"Be Heard, Be Successful"



ATACHMENT C - FLANK MURPHY

Mike King <mking@qmix.com>

Fw: Re: MOJO 102 9 update

1 message

Frank Murphy <femurphy77@yahoo.com>
Reply-To: Frank Murphy <femurphy77@yahoo.com>
To: mking@gmix.com

Wed, Nov 23, 2016 at 6:41 PM

Mike I need to add an addendum to this email. I was so upset reading the first page that I didn't finish the last two paragraphs of the "report". I refrained from calling the author of this report a liar but having read the final two paragraphs I'll use the word. He is a bald faced liar that Takach and Lopez are in cahoots with to serve their own function. As said before I have responded to this whole inquiry in good faith and this is the treatment I received. How can anyone expect an "inquiry such as this one to be fair and unbiased when the judges and jury are owned by the offending radio station. Takich and Lopez mortified? Really??? Puhlease. Pathetic excuses for whatever they claim to represent! I'll happily stand before ANY tribunal and swear under oath everything I have written here and below.

Please let me know what's next!

- --- On Wed, 11/23/16, Frank Murphy <femurphy77@yahoo.com> wrote:
- > From: Frank Murphy <femurphy77@yahoo.com>
- > Subject: Re: MOJO 102 9 update
- > To: "Frank Murphy" <femurphy77@yahoo.com>, "Mike King" <mking@qmix.com>
- > Date: Wednesday, November 23, 2016, 5:32 PM
- > Mike please feel free to
- > forward/share this email with whomever necessary to set the
- > record straight.

> > > >

>

> Mike I'm more than a little disappointed in reading the

- > attached summary of the meeting that I had with John and
- > Nick from WNOW, presumably Mr. Takach and Mr. Lopez
- > mentioned in the summary, on November 10 of this year.
- > First of all I'd like to clear up the misrepresentation by
- > this summary of any communications I've had with Mike King
- > or any other representative of MOJO 102.9.
- > Back in February of this year I contacted MOJO via a "Having
- > Problems Receiving MOJO?" link on their website. I filled
- > out the form giving all of the requested information and hit
- > the send button. This is after accessing the MOJO website
- > a month or two earlier when I thought that MOJO had changed
- > their format. The reason that I had come to that
- > conclusion is that the "Urban Music" that was coming thru my
- > speakers with such strength and clarity could only be the
- > result of a format change and I was going to find out who at
- > MOJO was going to hear the displeasure in my voice at their
- > decision to change their format.
- > I was relieved to find out that they had not changed their
- > format but that now presented another problem; how was I
- > going to get my MOJO back with all of the interference being
- > caused by WNOW? I installed an antenna rotator on the
- > antenna on my barn and was able to finally get MOJO again
- > but with a LOT of interference, it was no longer the strong
- > clear signal we had back before this all started. We had

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> also lost the ability of receiving MOJO on our Bose system
 > in the living room of our house which up until this point
 > had been able to pick it up using nothing more than the
 > small two wire antenna we had taped to the wall. At the
 > same time we also lost the ability to receive MOJO on the
 > boom box we use as a back up alarm in our bedroom.
> Anyway back to my communications with Mike King; I
 > received what appeared to be a form letter signed by Mike on
> October 20 informing me that I would be contacted by an
 > investigator asking me information such as what type of
 > audio equipment I used, what my listening habits were,
> address and phone number so that the investigators could
> contact me if necessary, etc. The letter ended with a basic
> "thanks for your support" statement.
> I received the survey form Mike mentioned a week or two
> later and filled it out but never got around to mailing it
> in. On November 3 Mike called me and introduced himself
> and asked me three questions; 1)Had I received the form?
> 2)Had I filled out the form? 3)Had I returned the form?
> I answered yes to the first two questions but told him the
> survey was sitting there next to me on the counter. He
> informed me that I had to return the form by November 4th
> which is a good thing since I thought I had until November
> 11th to send in the form so we faxed/emailed it to that
> address on the form that night. Mike and I made small talk
> about how much we enjoy their programming, especially the
> Tom Kent show and how much we were looking forward to being
> able to receive it clearly again. I also mentioned that we
> wouldn't have much to show an investigator as we had found a
> way to compensate for most of the interference at home and
> they probably weren't going to drive to work and back with
> me the see I could no longer receive it in the cars.
> Other than that until receipt of this summary from Mike
> today, November 23rd we have not communicated again. At no
> time did Mike coach me as to what to say, at no time did
> Mike "induce" me to say that reception in my car was now my
> concern!!!! The investigators are obviously quite biased
> in their reporting and even after speaking with John from
> WNOW last week I find it distressing that this report still
> contains fallacies or discrepancies about my conversations
> with representatives of both MOJO 102,9 and WNOW 102.9.
> In summary: February 2016-"Having problems receiving MOJO"
> link on website.
                 October 20, 2016-form
> letter from Mike King introducing the investigative
                 November 3, 2016-follow up
> call from Mike King asking him to be sure and return the
> survey before the deadline.
                 Todays e-mail containing a
> summary of the "investigation" carried out by Mr Takach and
> Mr Lopez.
> Now since there appears to be quite a bit of confusion on
> the part of the WNOW representatives I'll touch on the
> content of our brief visit with them on November 10, 2016.
> We briefly discussed the reception problems we had been
> receiving and John suggested that there were other "Oldies"
> stations available in the area. I explained to John that
> the specific format of the station wasn't the source of our
> loyalty but that the programming of the Tom Kent show was
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> our draw to MOJO. True we also enjoy the stations format
> but like John said, there ARE other stations in the area
> with similar formats but no TK!
> John then asked if he could see our installation and I
> explained the antenna and rotator. He looked at it and
> said that the antenna was pointed correctly to get reception
> from MOJO. I explained that even with the antenna and
> rotor the reception wasn't as good as it had been before
> WNOW started broadcasting on the same frequency. John
> offered that a better quality antenna might correct the
> reception problem to our liking and then I reminded him of
> the reception problems in the house to which he offered that
> an antenna in the attic might clear that up for us too.
> Due to a major renovation project in our house our
> entertainment system in the house has not been in use since
> mid April but I did offer John the opportunity to take a
> look if he felt it necessary, he said it wasn't needed.
> I told John that on some days even with the ability to
> rotate our antenna thru almost 360 degrees there were times
> when the WNOW signal was so strong and clear that it was
> almost like having the transmitter in our back yard. John
> suggested that our problem might be related to our distance
> from the MOJO transmitter but I reminded him that the
> distance hadn't been a problem until WNOW went on the air.
> I then told him that the biggest problem we were facing was
> the lack of reception in cars as prior to WNOW interference
> we could listen to MOJO interference free all over the south
> and west side of Indianapolis as well as north to Plainfield
> on certain days. We joked around that putting a 30 foot
> tower on each of our vehicles so we could get MOJO again
> probably wasn't a solution that either one of us could live
> with. John then suggested installing satellite radio in
> our vehicles but I don't really believe that is a viable
> alternative regardless of who pays for the installation and
> subscription costs.
> Last week John called me and told me that he thought they
> had a solution; Internet Radio! I told him that our
> internet connection was not reliable enough to stream
> anything besides the fact that our entertainment system in
> the living room, the boom box in our bedroom, the receiver
> in our barn as well as none of our vehicles have internet
> inputs so that wasn't going to work. He suggested that
> since our vehicles wasn't a concern to us and that our house
> was our only concern then an antenna would probably take
> care of our problems. I reminded him that he had this
> backwards and that when I briefly spoke to Mike King on the
> 3rd of November I had told Mike that our biggest concern was
> the cars since our antenna was able to pick up MOJO although
> not as clearly as it had in the past. At that point I got
> the impression that John felt that Mike had been coaching us
> on what to say and I made it clear to him at that time the
> NOBODY had coached me in any way about the "right things to
> say". I have been honest and forthright thru this whole
> investigation and don't appreciate the implications made in
> the attached survey!
> Perhaps someone a little higher up the food chain would like
> to discuss this issue further with me? You have my contact
> information but I'll provide it again below.
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> Am I/Are We biased? Yes! We want our MOJO back!

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> Sorry about the rant but there are few things that light my
> fire more than misinformation!
> Frank Murphy
> 765-720-7435
> 7601 N Kitchen Rd
> Mooresville, IN 46158
>
> On Wed, 11/23/16, Mike King <mking@qmix.com>
> wrote:
> Subject: MOJO 102 9 update
> To: "Frank Murphy" <femurphy77@yahoo.com>
> Date: Wednesday, November 23, 2016, 11:39 AM
> Hi Frank,
> First of all, I
> want to thank you continuing to want to hear MOJO (WXCH)
> again, just like you could hear it before. And I also
> want
> to thank you for meeting recently with the people from the
> other radio company that is causing the
> interference.
> I have attached
> their summary of what happened at that meeting. Could
> please look it over and let me know if it is completely
  accurate. On the original contact form you sent to the
> station website on February 7, 2016, you stated you wanted
> to be able to listen to MOJO on your boom box, at your
> home.
> on your Bose, and in your car. In this summary of the
> meeting, they claim that I (Mike King) introduced the idea
> of listening to MOJO in your car.
> If you disagree
> with me or them, it's fine either way, again we are just
> trying to verify what happened at the meeting and the
> accuracy of this summary. We thank you for wanting to be
> able to listen to MOJO 102.9 (WXCH) once again.
> We appreciate
  you.
  Thanks!
  Mike
  Mike King
  General
  Manager
  825 Washington
  Street
  Columbus, IN 47201
> Phone: 812.379.1077
  Fax: 812,375,2555
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> "Be Heard, Be



Mike King <mking@qmix.com>

# **MOJO Reception**

1 message

Aimee Reisert <aimeep421@yahoo.com>

Reply-To: Aimee Reisert <aimeep421@yahoo.com>

To: Mike King <mking@qmix.com>

Mike,

Wed, Dec 14, 2016 at 2:32 PM

After meeting with the other radio company in November I emailed John Takach on November 18th to let him know that we decided to take them up on their offer of a new radio in my vehicle. However, I have not heard back from him or anyone else regarding this matter.

Is there anything you can do to help with this matter?

Regards, Aimee Reisert ATTACHNENT E- THELM SLISHER



Mike King <mking@qmix.com>

# Re: MOJO interference questionnaire

1 message

Thelma Slisher <slisherthel@hotmail.com> To: Mike King <mking@qmix.com>

Sat, Nov 5, 2016 at 10:11 AM

Mike.

I am sorry I did not realize it was the other radio station writing to me. This makes sense now after reading it again. I thought the FCC was telling me that your reception is only 17 miles. So I thought I should except interference. I did not look at my email until today and yes it does say Nov. 4th on my letter. If you think they will still take it I will fill it out on Monday and mail it.

I apologize for not understanding.

Thelma

From: Mike King <mking@qmix.com> Sent: Friday, November 4, 2016 7:52 AM

To: Thelma Slisher

Subject: Re: MOJO interference questionnaire

Hi Thelma,

Thank you for your kind words about the station.

That statement in the letter you received is inaccurate. If you want to listen to MOJO, you should be able to listen to it from Columbus to Greenwood and into south Indy. Before the other radio company started interfering, that is how far you could listen and they should not be interfering with that. The FCC does not agree with what that letter says. So, if you were used to getting a clear signal for MOJO in Franklin and north through Greenwood, you are entitled to that now. If listeners speak up, that will happen.

I encourage you to send in that questionnaire today and answer each question truthfully. If you want to hear MOJO like you used to...please tell them. The only way to do that is to fill-out that questionnaire and email it back to the email address on the first page of the letter you received. I believe today is their deadline. It is listeners like you that will help return the MOJO signal to where it used to be. Again, i encourage you to fill-out the questionnaire and email it today. If you have any

questions, you may call me at 812-603-1073 and I will be happy to help you in every

You filled out the form on our website at least twice, so I know you are interested in getting the MOJO signal back with no interference.

Thank you very much!

Mike King MOJO



Mike King General Manager

825 Washington Street Columbus, IN 47201 Phone: 812,379,1077 Fax: 812.375.2555

"Be Heard, Be Successful"

On Fri, Nov 4, 2016 at 7:40 AM, Thelma Slisher <slisherthel@hotmail.com> wrote:

The letter said your signal is only good for about 17 miles. Since I live in Franklin that is about 30 miles so I understand now why my reception is hit and miss.

Thank you for responding to my email. I enjoy listening to your station.

Thelma

From: Mike King <mking@qmix.com> Sent: Thursday, November 3, 2016 10:46 AM

To: Thelma Slisher

Subject: MOJO interference questionnaire

Hi Thelma,

First of all, thank you for continuing to want to hear MOJO 102.9. Yes, we are still trying to do everything we can to get it back for you. We would like to request your help again.

In the last week or so, you may have received a letter/questionnaire in the mail from an attorney representing the radio company that is causing the interference. We are requesting that you please fill out that survey and email it back to the email address provided on the first page. This will be very helpful into finally getting this issue resolved and you finally being able to listen to MOJO again. If you have any questions about the what they are asking you to fill-out, please call me (Cell = 812-603-1073) or just shoot me a return email, and I will happy to assist you.

We apologize for it taking so long, but we hope there is a resolution very soon.

Again, please fill out the questionnaire and return it on or before Friday, November 4, 2016. If you don't return it, they may assume you are no longer interested. Please answer the questions about when and where you listen, what kind of radio you use (portable, car, etc.), and when someone from the other company could come out and try to fix your reception. We really appreciate it.

It is our desire that you have interference-free reception. Anything we can do to achieve that for you, we are here to help. We have been doing what we can. Please call or email us should you ever have questions or if there is anything additional we can do to assist in resolving your reception problems. Thank you for your loyal support.

Thank you,

Mike King MOJO 102.9



Mike King General Manager

825 Washington Street Columbus, IN 47201 Phone: 812.379.1077 Fax: 812.375.2555

"Be Heard, Be Successful"